Technical Support

Audio Tech Tip

Troubleshooting Guide X009 Tech Bulletin

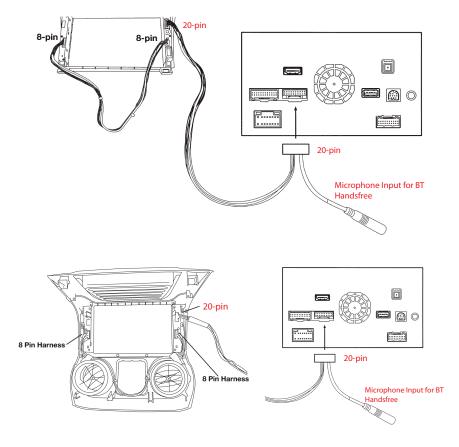
1. Installation Notes and Connections Sequence: (Read the instruction manual! Many common questions can be avoided reading this document first before installation!)

- Vehicle battery must be disconnected prior to start of installation
- All system connections/harnesses must be plugged in before re-connecting the vehicle battery lead.

Warning: Failure to follow this instruction may cause a communication problem between the X009 and Maestro module. In severe cases this is not recoverable and the X009 will need to be replaced.

2. No Handsfree Audio/Communication Error:

• If having issues with handsfree audio communication, where you can hear the caller but the caller can't hear you, Please make sure the 20-pin connector is connected the proper way (as shown below in the illustration). Please verify the end with the Microphone Input is connected to the back of the unit and not the X009 TND/X009 WRA button bezel.



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Additional Specifications N/A Circuit Profile