Alpine Map Update Guarantee Eligibility (Applicable Models: INE-W957HD/X008U/X009)

Step 1. Download and install "NaviExtras Toolbox" onto your PC.

- 1.1)Register at <u>https://alpine.naviextras.com/</u> by selecting "Register" from the drop down menu located on the upper-right.
- 1.2)Select "Alpine of America" then select "INE-W957HD/X008U/X009". This will allow your device to be recognized automatically by the tool for updates.
- 1.3)Download and install "*NaviExtras Toolbox*" from: <u>https://alpine.naviextras.com/shop/portal/downloads</u>



1.4) "NaviExtras Toolbox" will startup once the installation has completed. Proceed to Step 2.



Step 2. Eject the SD card from the head unit.

This step describes the safe removal of the Navigation system SD card from the head unit.

2.1)Press the [Eject] button then select "SD". "Please wait" will display momentarily until the screen opens making the SD card accessible.



2.2)Open the SD card slot cover and remove the SD card from the head unit.



Step 3. Download a Map update to the SD card using "NaviExtras Toolbox".

The steps below describe how to check for and download Map updates. If the product was purchased within 30 days of a new map release you may quality for a free map update per the Latest Map Guarantee. The 30 day grace period begins after the first GPS fix. Alternatively, you could also purchase other updates through the "Catalogue" menu by following the instructions on the "*NaviExtras Toolbox*".

3.1)Insert the SD card from the head unit into an SD card slot connected to your PC then start "NaviExtras Toolbox". When prompted, enter the login name and password that you registered with in Step 1. Your Navigation model will be automatically recognized form the information in the SD card. If a free Map update is available, it will be shown in the "Updates" menu screen as shown below. You can also browse and purchase available maps and other data packages for your model via the Catalogue menu.

X Naviextras Toolbox					
💥 naviextras	X INE-W957HD/X008U/X009	Not logged in	About	?	
Home Maps		The latest maps are or Update your maps today to be sure you yourney with the latest maps	ut can start your	PROFILE TRANSACTION HISTORY SUPPORT, CUSTOMER CARE	_
Updates		CONTENTS Available Contents:	BEST OFFERS * 30 pack - North America		н

3.2) Click "Updates" then click "Install".

X Naviextras Toolbox					
💥 naviextras	INE-W957HD/X008U/X009	Alpine Electronic	About	? Help	
Home K Maps			New contents available	2	
Updates		You	u have 2 new packages to install:		
Backup		- F - L	α for navigation contents atest Map Guarantee		
Settings					
Extras					
My Navigation device: INE-W957HD/X008U/X009 sd: 688 MB / 3.5 GB					
	More			Instal	

3.3)You may skip the Backup option by selecting "No, thank you" as there is nothing to backup in the SD card.

🔀 Naviextras Toolbox					_ 🗆 X
💥 naviextras	INE-W957HD/X008U/X009	Alpine Electronic	About	? Help	
Home			New contents ava	ilable	
Maps			Backup first		
Updates	It is strongly recommended	d to create a backup before in or software without mak	stalling new content or software u ing a backup, you do so at your ov	pdates. If you install or update content wn risk.	
Backup		Do you wa	nt to make a backup now?		
Settings					
Extras	Yes, I want to do a b	padup	No, thank you	Cancel	
My Navigation device: INE-W957HD/X008U/X009 sd: 688 MB / 3.5 GB					
	Mon	e		Instal	

3.4) A progress bar will be displayed while the new map content is being downloaded.

🔀 Naviextras Toolbox					_ 🗆 X
🕅 naviextras	INE-W957HD/X008U/X009	Alpine Electronic	About	? Help	
Home			New contents available		
Maps		Workin	g 16%		
Updates					
Backup	0 B/1.0 B				

3.5) Upon completion of the download, you will see the success message below. Click "OK".

🗙 Naviextras Toolbox					x
🕅 naviextras	INE-W957HD/X008U/X009	Alpine Electronic	About	? Help	
Home			New contents available		
Maps					
Updates		The requested one	ration was completed successfully		
Backup		The requested ope	adun was compreted succesiony.		
Settings	Show details				
Extras			ок		
My Navigation device: INE-W957HD/X008U/X009 sd: 462 MB / 3.5 G8					
	More	2		Install	

3.6) After clicking "OK", the menu on the left will change from "Updates" to "Device" and the Content overview screen will display "Your device is up to date". Safely remove the SD card from your PC and proceed to Step 4.

X Naviextras Toolbox					
💥 naviextras	INE-W957HD/X008U/X009	Alpine Electronic	About	? Help	
Home			Content overview		
Maps					
Device		You	ur device is up-to-date.		
Ge Backup					
Extras					
My Navigation device: INE-W957HD/X008U/X009 sd: 462 MB / 3.5 GB					
	More.			Instal)

Note: You may also be able to make purchases of Map updates on the NaviExtras website. However, it is NOT recommended because the browser may not recognize your device information correctly and thus it may not offer free or correct update packages for your system.

Step 4. Insert the updated SD card into the head unit.

4.1)Power ON the head unit.

4.2) Press [Eject] then select "SD".



4.3) Insert the updated SD card into the head units SD card slot then select "Close".



4.4) Switch the ignition (ACC) OFF then ON.

Congratulations! Your system Map update is now complete. Verify that everything is working normally.